NURTURING 21ST CENTURY SKILLS



MANCOSA HONORIS UNITED UNIVERSITIES SkillME

Telephone Skills

SKILLS

NURTURING 21ST CENTURY

High-impact, micro-learning for the digital economy.

AUTOMATED, CONVENIENT AND ACCESSIBLE LEARNING EXPERIENCE



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ABOUT THIS PROGRAMME

The MANCOSA skillME Telephone Skills short learning programme (SLP) has been developed by industry experts to equip individuals with critical skills required for telephone communication.

The MANCOSA skillME Telephone Skills SLP is a high-impact, microlearning programme which covers:

- Professional telephone communication
- The rules of professional telephone etiquette





TAKE THIS PROGRAMME TO

High-impact microlearning programme developed by industry and academic experts

- Mobile friendly and accessible
- Interactive/ gamified content and assessments
- Videos on demand



DELIVERY

100% Online



DURATRION

5 hours



ACCESS 24/7

Register Now!

#CLICKtoLEARN