



DEVELOPING LEADERSHIP SKILLS

Gain a deep understanding of leadership principles and how to apply them to real-world situations.

MQA Approved | **HRDC** Refundable



FACE TO FACE

Honoris Campus
Belle Terre Road, HIGHLANDS

HONORIS

EDUCATIONAL NETWORK

DEVELOPING LEADERSHIP SKILLS

COURSE DESCRIPTION

The 2-day programme has been developed for the Senior and Junior Managers, in order to empower them to better embrace this role.

As Managers it is important to communicate the right message to the team by using the different leadership styles. It becomes therefore important for the management to empower its managers with the skills that they need so as to deliver on the company's goals.

Moreover, developing the leadership skills that they need, Managers will be able to motivate their teams to work in one direction and empower them to deliver excellent customer service.

Focusing on leadership development through work-based application. This 2-day programme supports the development of resilience, self-reflection and innovation. Participants will learn new approaches, especially when they are involved in leading projects, where they are required to communicate effectively and efficiently.

DURATION

12 hours

/2 days

Theory:

50%

Practical:

50%

COURSE FEE

MUR **12,000** Individuals

MUR **20,000** Corporate

CERTIFICATION

A Certificate of Attendance is given upon successful completion of this course.

COURSE OBJECTIVE

The objectives of the course are to:

- Communicating the right message;
- Understand the importance of excellent customer service;
- Understand the benefits of team-working & team motivation;
- Understand the importance of working towards a shared vision;
- Understand the different leadership styles.

TARGET AUDIENCE

Junior / Senior Managers, Supervisors, Head of Departments, Anyone looking to develop leadership skills

IN-HOUSE TRAINING

We do offer training programmes exclusively for your delegates. e-mail us on corporate@honoris.ac.mu for further information and/or to receive a comprehensive proposal.

UNLEASH YOUR **POTENTIAL**

Every effort is made to provide a collaborative learning experience for our participants and for this, we need a minimum cohort size of 10 on these programmes before we can kick off. We reserve the right to amend the start dates or cancel the scheduled course due to low enrollment numbers but we do promise to keep you informed!

COURSE TOPICS

DAY 1

- Role of the Manager – Introduction
- Communicating the right message
- Delegation
- Importance of Motivation
- Understand the different leadership styles.
- Developing Interpersonal Skills

DAY 2

- Working in Teams
- Creating a shared vision
- Team member's profile and getting the best out of each other
- Leadership Styles
- Leadership in Customer Service

TRAINER PROFILE



With 16 years of working experience and 9 years of experience in training, Antee has delivered trainings in Effective Communication Skills, Team Building, Leadership, Supervisory Skills, Organisational Excellence, Motivation and Customer Service Excellence to different audiences, ranging from Public Officers from various Ministries, Parastatals bodies to Middle Management employees in the private sector (Tourism, Textile, BPO, and Banking) addressing very different challenges faced by employees in their specific sectors.

Antee Mewa

Meta-Coach | Business consultant | Trainer



Schedule

Course starts at 9:00 a.m and concludes at 4:00 p.m. It includes a tea break as well as a lunch break.

Registration & Payment

Please complete the registration form and return it to us indicating your preferred mode of payment. For Further Information, Contact our office.

Cancellation Policy

Two weeks prior to the course date Honoris Educational Network Ltd must receive a written request for cancellation. A fee of Rs 3,000 will be applicable for each cancellation. Subsequently, we would be delighted to welcome a colleague to take your place.

GET IN TOUCH

A: Belle Terre Road, Highlands | T: 698 9000

E: corporate@honoris.ac.mu | honoris.ac.mu

HONORIS

EDUCATIONAL NETWORK